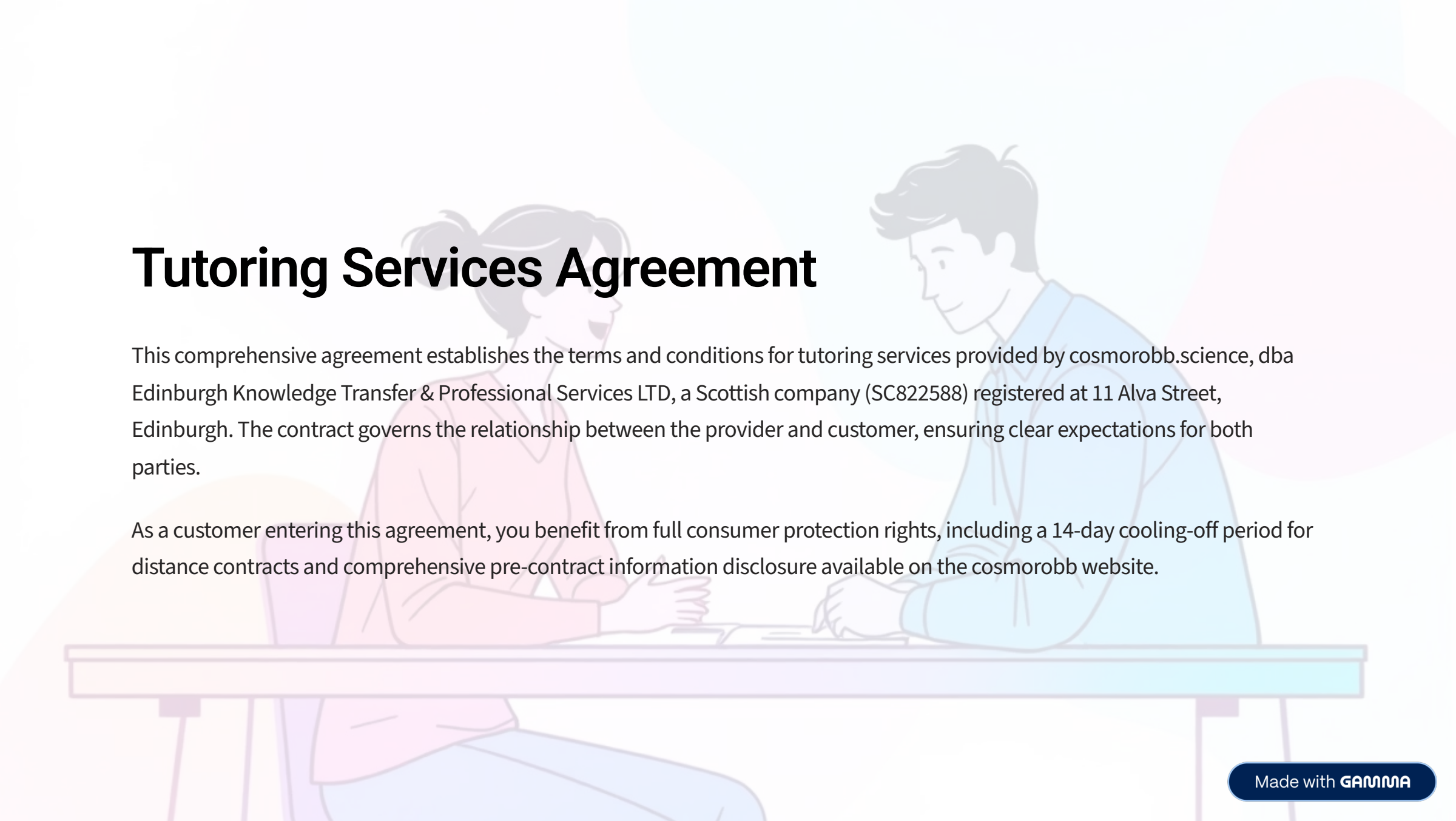


Tutoring Services Agreement



This comprehensive agreement establishes the terms and conditions for tutoring services provided by cosmorobb.science, dba Edinburgh Knowledge Transfer & Professional Services LTD, a Scottish company (SC822588) registered at 11 Alva Street, Edinburgh. The contract governs the relationship between the provider and customer, ensuring clear expectations for both parties.

As a customer entering this agreement, you benefit from full consumer protection rights, including a 14-day cooling-off period for distance contracts and comprehensive pre-contract information disclosure available on the [cosmorobb](https://cosmorobb.science) website.

Your Consumer Rights & Protections



14-Day Cooling-Off Period

Cancel within 14 days of agreement without reason or charges. Written notification required during this period.



Pre-Contract Information

Complete service details, pricing, payment terms, and contact information provided before agreement.



Statutory Rights Protected

All consumer protection regulations remain in full effect alongside this agreement's terms.

If you request services during the cooling-off period and subsequently cancel, you'll only pay for services actually provided up to cancellation point. These rights complement your existing statutory protections under UK consumer law.

Service Delivery & Payment Structure

Tutoring Services Provided

Qualified tutors deliver personalised instruction in specified subjects through agreed methods (in-person or online). Session details, subjects, duration, and delivery format are outlined in Schedule 1 of your individual agreement.

All lesson materials remain the provider's intellectual property, licensed to you for personal study purposes only. Right is reserved to confirm sessions only upon receipt of full payment.



01

Payment

Fees payable before each session or via 14-day invoices where pre-agreed

02

Session Confirmation

Sessions confirmed only after full payment received by provider

03

GBP Payments Only

All payments in British pounds via bank transfer, card, or agreed method

Cancellation Policies & Financial Terms

1

24+ Hours Notice

Free cancellation or rescheduling with at least 24 hours' written notice to provider

2

Less Than 24 Hours

Full session fee charged (or one hour if no other session duration has been agreed) as cancellation fee due to advance preparation requirements

3

Provider Cancellation

Customer entitled to full refund or rescheduling if provider cancels session

Late Payment Charges

£10 or 5% of outstanding amount charged weekly for overdue payments. Sessions may be suspended until payment received.

Agreement Termination

Either party may terminate with 14 days' written notice. Immediate termination possible for material breach including non-payment.



Legal Framework & Dispute Resolution



Scottish Law Governs

Agreement governed by Scottish law with exclusive jurisdiction of Scottish courts. All disputes subject to Scottish legal framework and procedures.



Data Protection Compliance

Both parties must comply with UK GDPR regulations. Confidential information protected except where legally required disclosure.

Detailed Privacy Policy available for download on cosmorobb website.



Mediation Before Litigation

Good faith negotiation required for 14 days, followed by mediation before any court proceedings may commence.

The provider's total liability is capped at fees paid in the preceding 12 months, excluding liability for death, personal injury, or fraud. Force majeure events excuse performance delays beyond reasonable control.

All notices must be sent via email with delivery receipt or recorded post, deemed received on the next business day. Any agreement variations require written consent from both parties.

Document last updated: 01/10/2025